

Remote Desktop & Cloud Setup  
OS: Mac OS 10.13+ or Windows 10  
Browser: Chrome, Firefox, or Safari

CITRIX: A remote desktop (virtual desktop) where a bunch of helpful applications are already installed for you.

ACCESSING CITRIX:

1. Download Citrix Workspace. This page has direct links:

<https://industrial-engineering.uark.edu/technical-support/it-faq.php>

2. Install Citrix Workspace. Just take all the default options.

3. Once successfully downloaded & installed, navigate to this address in a web browser: <https://ctx-storefront.uark.edu>

note : bookmark/favorite this page. It's the address for the labs.

4. Log in with UARK credentials (note: for \$username, do NOT include the @uark.edu part)

5. The first time, click “Detect Receiver,” then “Already Installed.”

6. At the top of the page click “Desktops.” Click on a Computer Lab.

7. The Citrix Virtual Desktop will launch and log you into a lab session.

If you have a Mac, this video is helpful: <https://www.youtube.com/watch?v=Ror9Ns0Cth4>

If you have Windows, this video is helpful: <https://www.youtube.com/watch?v=JZiDguNcGA8>

Note: Be sure to allow read & write access — that way, you can save/transfer things between the virtual desktop & your actual computer! If you open the file explorer, you will see your physical machine's local disks now appear.

Note: Do NOT save things to the C drive of the lab computer (It gets wiped every time you log off the remote desktop!) Save it directly under a “This PC” location (the best place to save is Documents) in order to access it again the next time you log on -- or you can save to the cloud, for example, Box (more instruction below).

**BOX:** A cloud storage area where you can share documents with other people, or store stuff as a backup so you can access it anywhere (like google drive). You can connect this to your remote desktop locally, so that way you can save files you work on in lab, etc to the box (It will have its own disc drive), and then access anywhere simply logging into box online! (The disc drive stays in sync with the cloud)

**ACCESSING BOX** (must do first in order for your account to be created):

1. Navigate to [box.uark.edu](http://box.uark.edu)
2. Log in with uark credentials
3. And you're in!

This video is helpful: <https://www.youtube.com/watch?v=JyQsRJdIGY4>

**CONNECTING THE BOX CLOUD TO REMOTE CITRIX DESKTOP**

1. Navigate to [kumo.uark.edu](http://kumo.uark.edu)
2. Click "Log In" and sign in using UARK credentials
3. Now, you have options to choose from. To connect box, for example:
  - a. Click the arrow on the right side of the box
  - b. Click authorize
  - c. Grant access
  - d. And you're done!
4. Fire up the remote desktop, and you will see box as the X: drive!

This video is helpful: <https://www.youtube.com/watch?v=vl2CKgk2xe0>